

#### Lessons from SIM Test States

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## Overview

- Role of Milbank Memorial Fund
- Themes from SIM states
- Elements for Success



### Milbank Memorial Fund

- Operating Foundation, founded in 1905
- Mission: to improve population health by connecting leaders and decision makers with the best evidence and experience
- Mostly state-focused. Do this through
  - Publications Milbank Quarterly Reports
  - People Reforming States Group, MED, DERP
  - Programs convenings, state to state technical assistance, multi year projects

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## Why Work on SIM?

- With ACA more action and responsibility is with the states
- Progress on state health policy requires
  - Planning
  - Resources
  - Extensive Interagency coordination
- SIM offers potential for all of these



## MMF support of SIM Process

- Convening of leadership in SIM test states in October 2013 and follow up memo
  - With assistance of Center for Health Care Strategies
- 2. Facilitate state-to-state interactions
- 3. Follow up discussions with test states



# Self-identified Policy Challenges for SIM Test States

- Coordination of social services/care support and behavioral health with traditional medical services
  - Response to incidence rates and evidence of social determinants
  - Different provider cultures; payment mechanisms; care processes and measurements
  - "Building new roads"



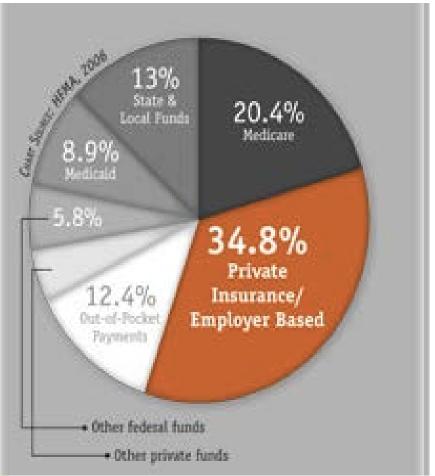
# Policy Challenges for SIM Test States (2)

#### 2. Multi payer alignment

- Provider see patients with many different sources of financing
- They do not want different rules for different patients
- They do respond to financial incentives BUT those incentives across payers need to be aligned. No one payer can drive delivery system reform
- Medicare and Erisa plans are particularly problematic



# Delivery System Reform is stymied by third party, multipayer system



Hospital Operating Revenues -2008.

Source: HFMA

- Mixed signals to providers
- No payer large enough to drive change
- Accept this is not changing soon
  - No single payer
  - No elimination of third party

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 From their vantage point, with the levers they have – how can states create more alignment?

# My Observations (1)

#### The SIM logic works

- Insurance access is necessary but not sufficient
- It is about the health of populations, not just the medical care of individuals
- Health happens in communities
- Multi party coalitions can set collective goals
- State government can coordinate many levers achieve them
- The right plan is the one that achieves those goals
- Measurement is essential



## Key Success Factors for States

- 6. Reporting and measurement infrastructure
- 5. Public processes for goal setting
- 4. Foundation of health policy innovation
  - Medicaid
  - Multi-payer payment reform
- 3. Skilled state agency staff who play well together
- 2. Gubernatorial leadership
- 1. A culture of civic engagement



### Changing the Focus....

#### Oregon — Holding groups accountable for what matters

Percentage of patients who received follow-up care within 7 days of being discharged from the hospital for mental illness

