

Contracting for Quality: Are QIOs Delivering?

National Health Policy Forum
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CENTERS for MEDICARE & MEDICAID SERVICES

HCQIP

MEDICARE'S HEALTH CARE QUALITY IMPROVEMENT PROGRAM



1. Prelude: reinventing a program
2. Is quality improving?
3. Are we building a QIO system?
4. A view of partnership
5. How do QIOs fit into the larger CMS program?

The Science Underlying Reinvention

- Case review shown to be hopeless in multiple studies
- Measures underlying new model based in strong clinical science
- Improvement model based on epidemiology – not bad apples but a problematic system
- An improvement model based on process improvement science.

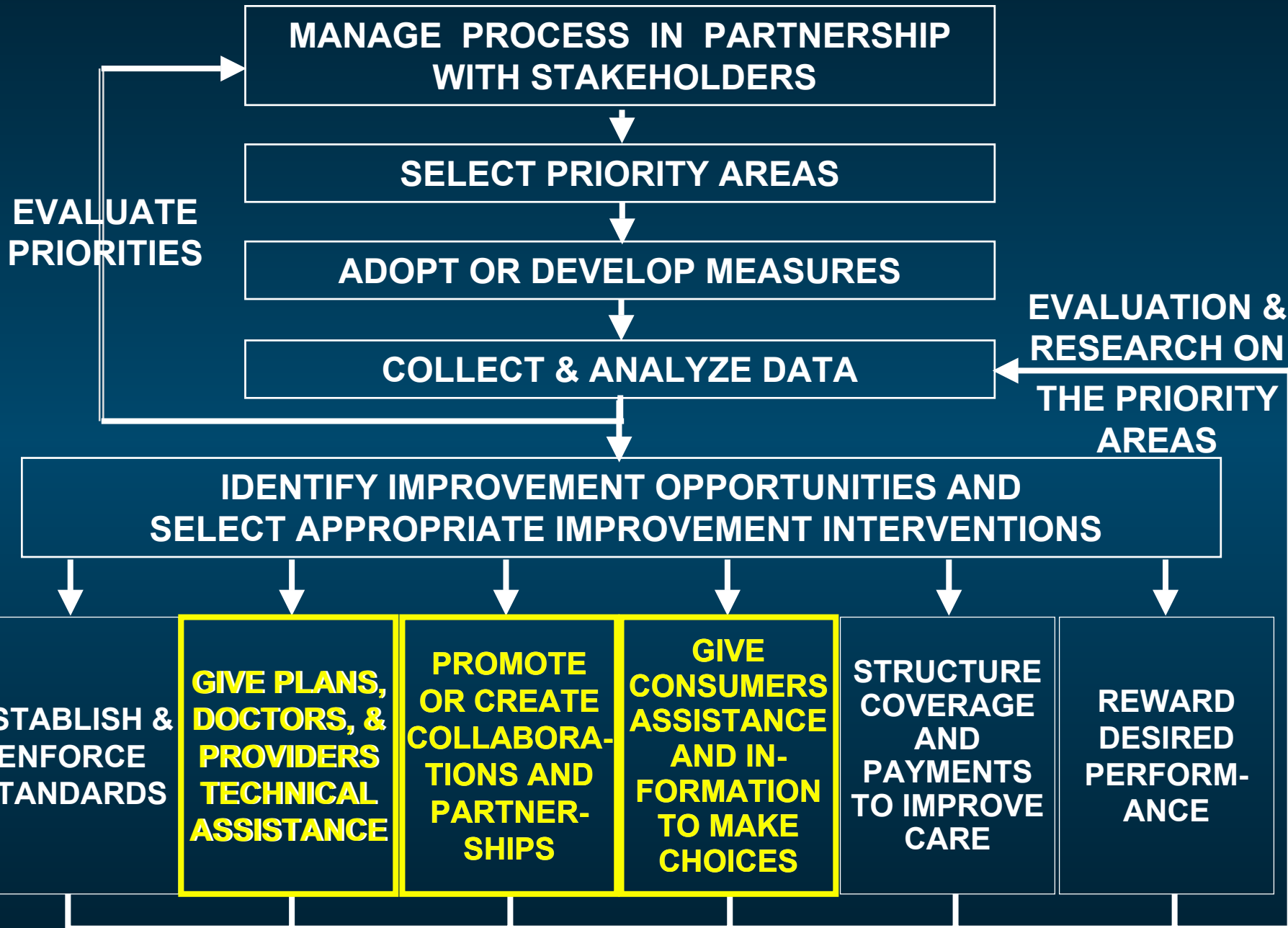
Is Quality Improving?

- Across 22 performance measures on which the QIOs focused, improvement occurred on 20.
- The improvement is consistent with QIO goals but we cannot prove that QIOs did it.

Are We Building a QIO System?

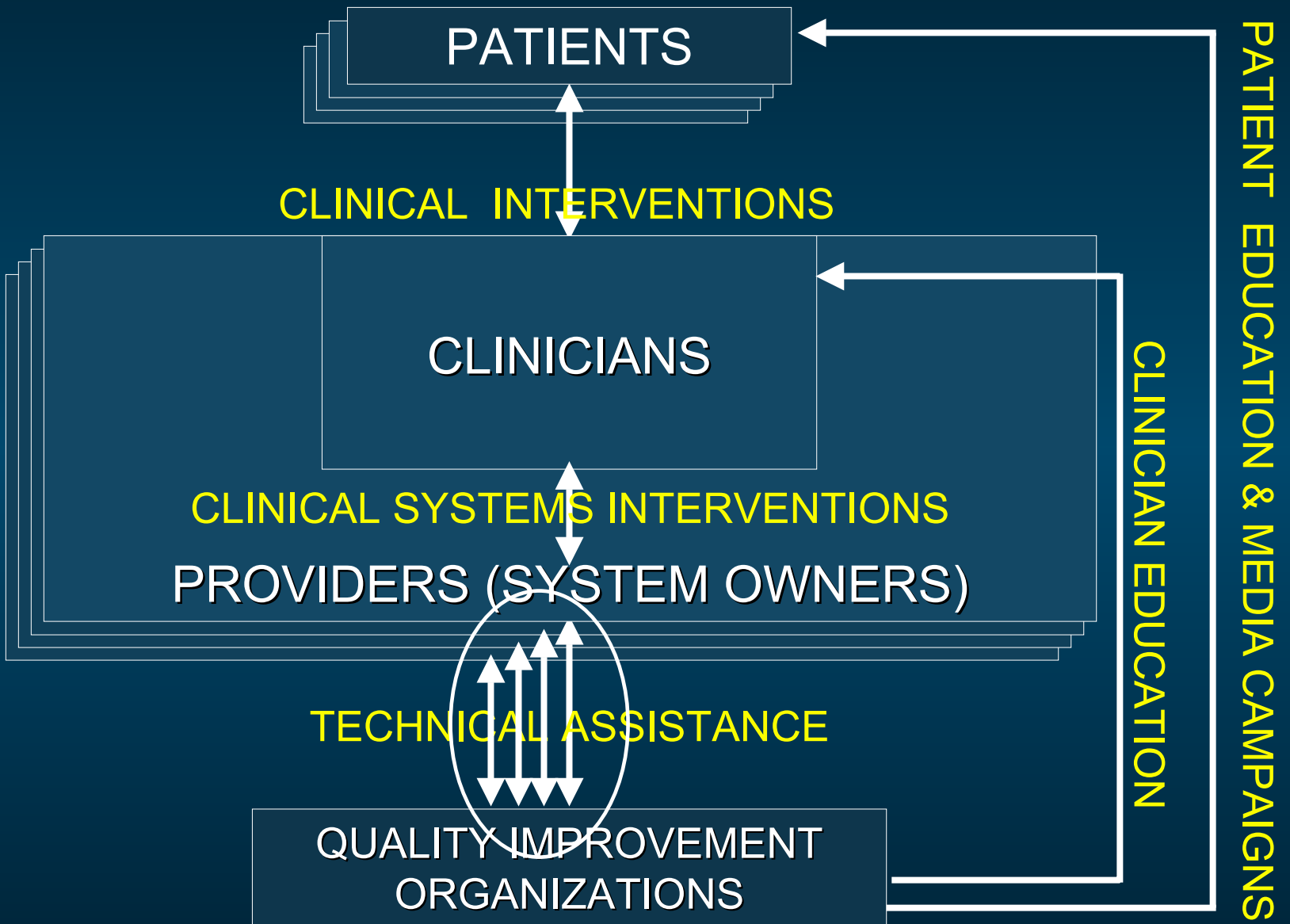
- Common national goals
- Tracking of progress
- Performance-based contracts
- Rapid response to new initiatives such as nursing homes

HOW TO QIOs FIT INTO THE LARGER PROGRAM

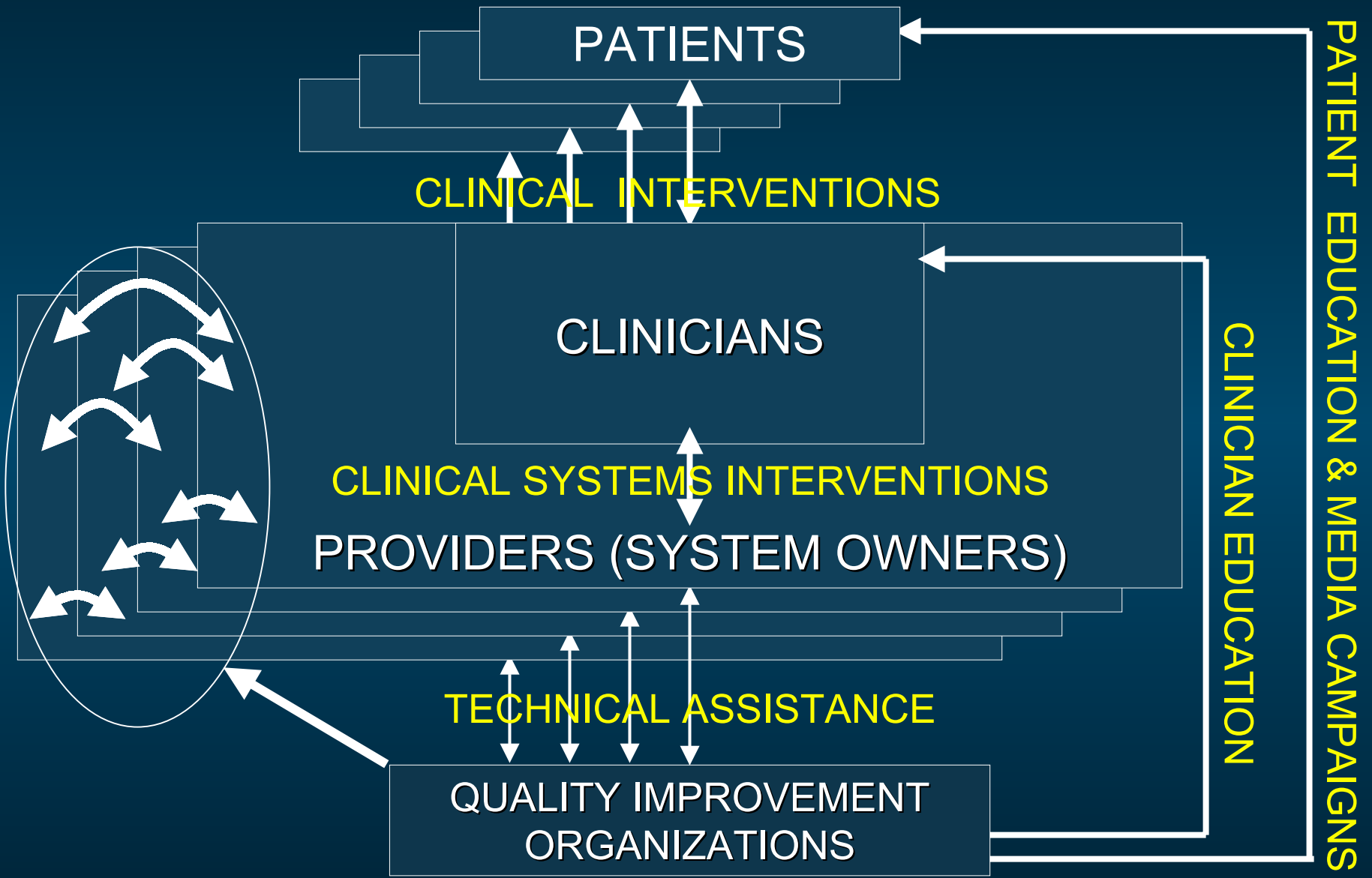




Group Consultation



Collaboration



Community Partnerships

