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# Federal Recovery Coordination Program

Karen Guice, MD, MPP  
Executive Director



# CONCEPT

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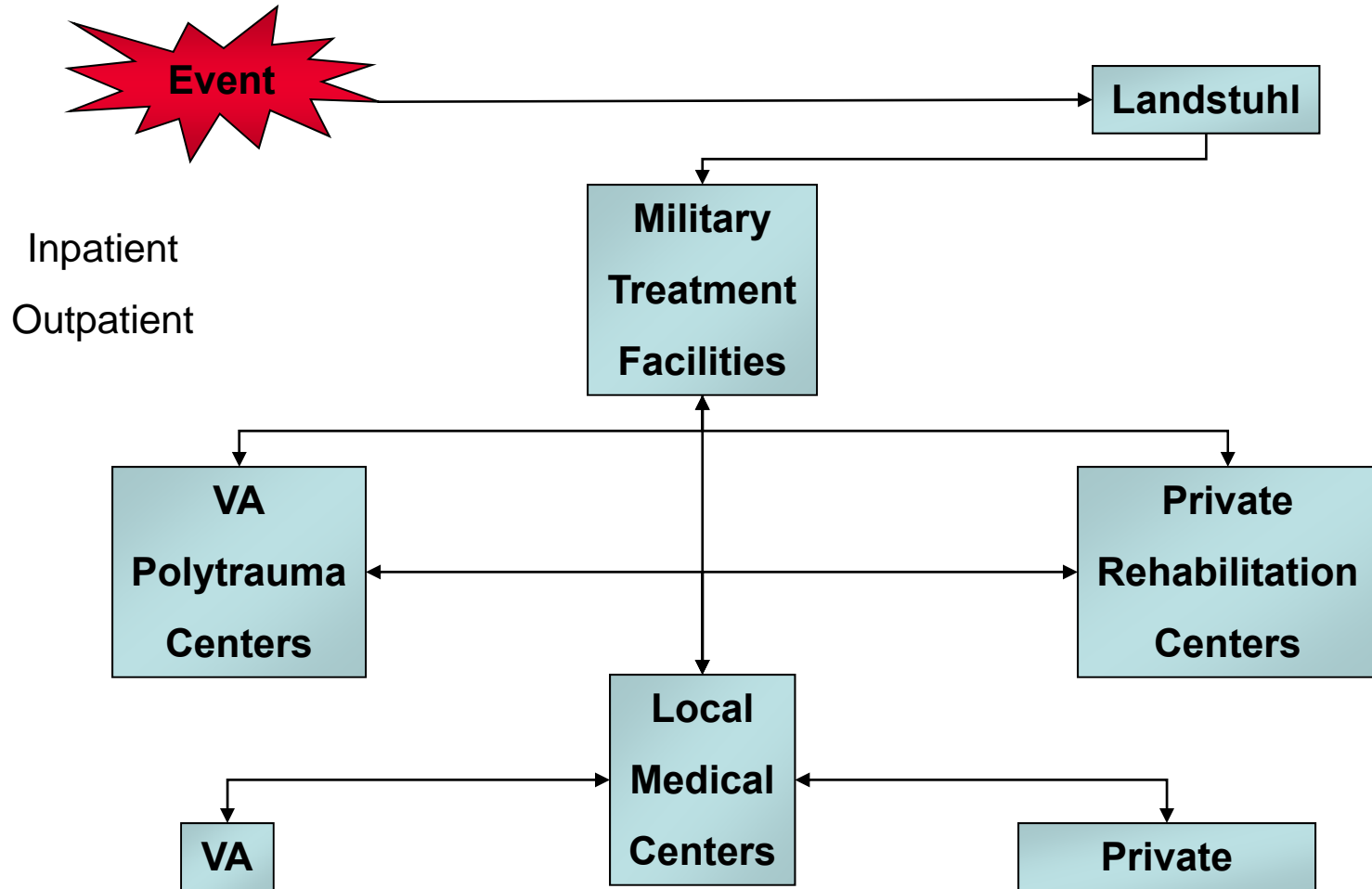
The President's Commission on Care  
for America's Returning Wounded Warriors

**Immediately create comprehensive patient-centered recovery plans for every seriously wounded service member, including those wounded since the beginning of the OEF/OIF conflicts who might still benefit from a recovery plan.**

Concept also endorsed by the  
Veterans' Disability Benefits Commission, October 2007



# Need for Coordination of Care, Management and Transition





# Recovery Care Coordination - Defined



- A process that:
  - Assesses, plans, implements, coordinates, monitors, and evaluates the benefits and services required to meet the client's goals regardless of client location, health status, types of injuries or illness;
  - Includes advocacy, communication, asset and information management;
  - Promotes an integrated approach to effectively manage medical and social conditions for wounded, ill or injured Service members, Veterans, and their families across transitions.



# FRCP: A JOINT VENTURE



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## MOU – August 31, 2007

- Timeline for program development

## MOU – October 30, 2007

- Scope
- Responsibilities
- Additional timelines
- Reporting



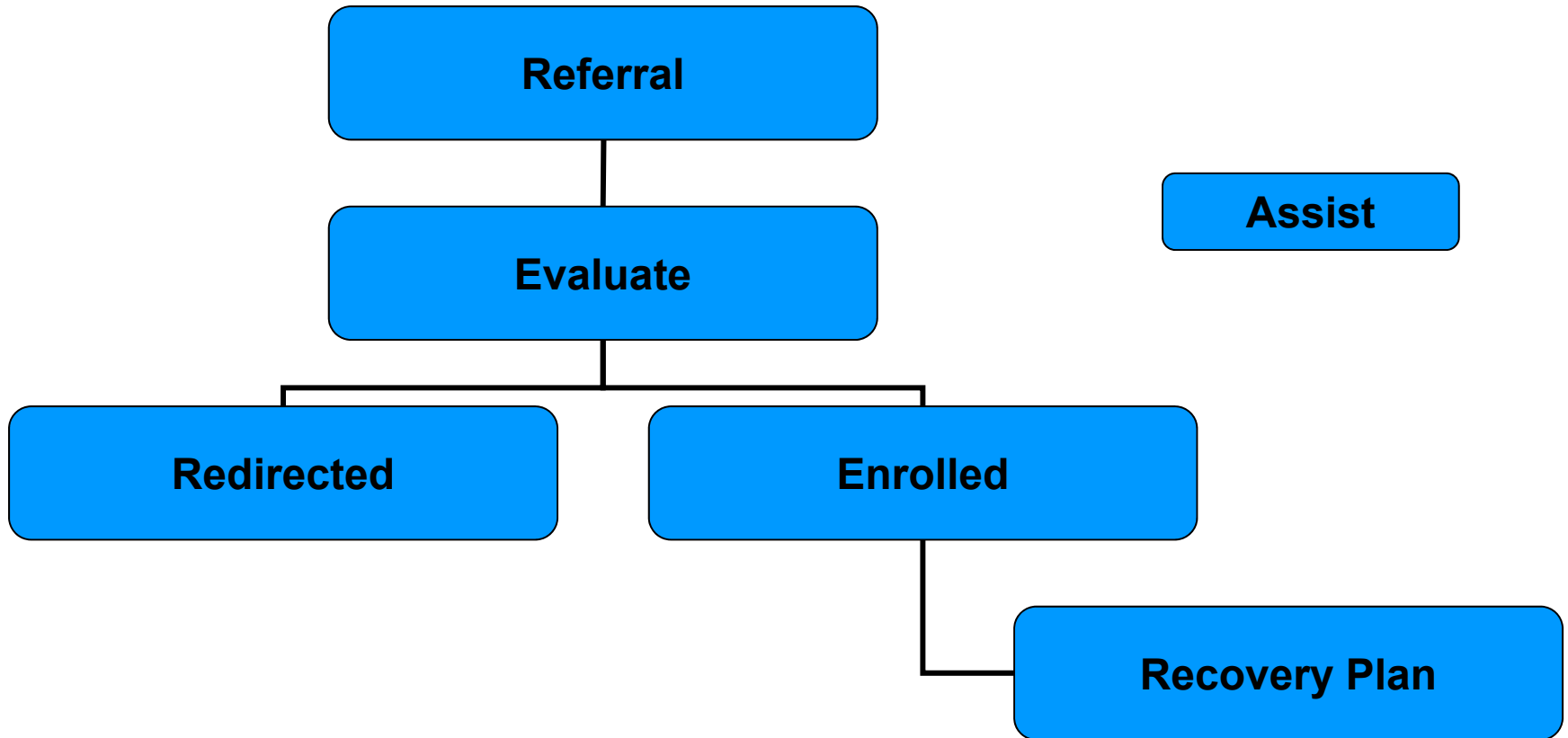
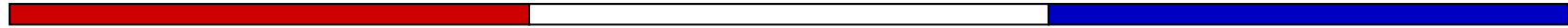
# STAFFING

<b>Facility Name and Location</b>	<b>Number of FRCs</b>
<b>Walter Reed Army Medical Center, Washington, DC</b>	<b>3</b>
<b>National Naval Medical Center, Bethesda, MD</b>	<b>3</b>
<b>Brooks Army Medical Center, San Antonio, TX</b>	<b>4</b>
<b>Balboa Naval Medical Center, San Diego, CA</b>	<b>2</b>
<b>Rhode Island VAMC, Providence, RI</b>	<b>1</b>
<b>Michael E. DeBakey VAMC, Houston, TX</b>	<b>1</b>
<b>Eisenhower Army Medical Center, Augusta, GA</b>	<b>1</b>
<b>TOTAL</b>	<b>15</b>

As of 8/31/2009



# FRCP PROCESS





# ELIGIBILITY CRITERIA



- 
- In an acute care setting within a military treatment facility;
  - Diagnosed or referred with one or more of the following:
    - Spinal Cord Injury
    - Burns
    - Amputation
    - Visual Impairment
    - Traumatic Brain Injury (TBI)
    - Post Traumatic Stress Disorder (PTSD);
  - Considered at risk for psychosocial complication;
  - Self or Command referred based on perceived ability to benefit from a recovery plan.





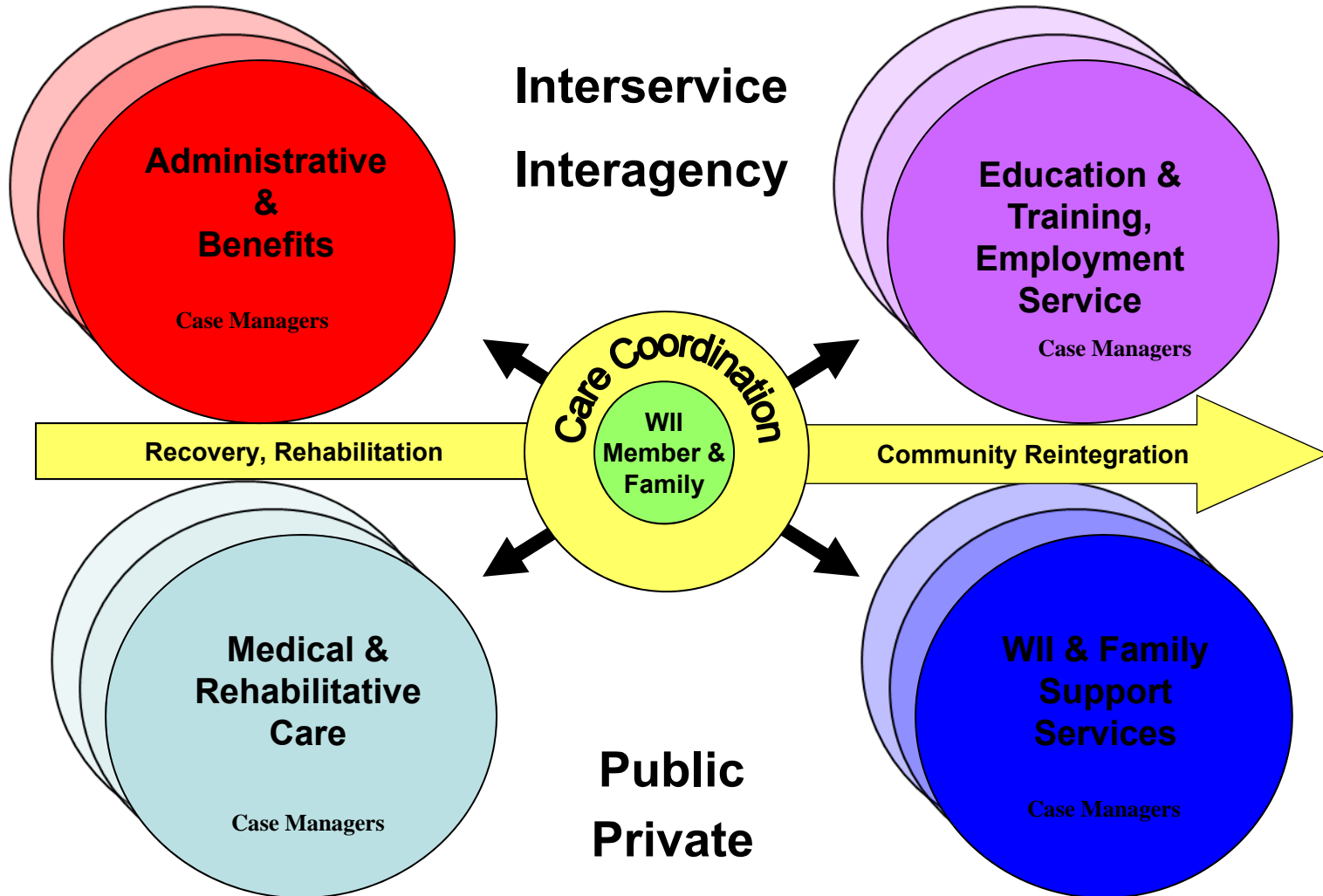
# FEDERAL INDIVIDUAL RECOVERY PLAN



- 
- Created by the assigned Federal Recovery Coordinator.
  - Input from the Service member or Veteran's multidisciplinary health care team, the Service member or Veteran, and their family or caregiver.
  - Tracks care, management and transition of a recovering Service member or Veteran through recovery, rehabilitation, and reintegration.

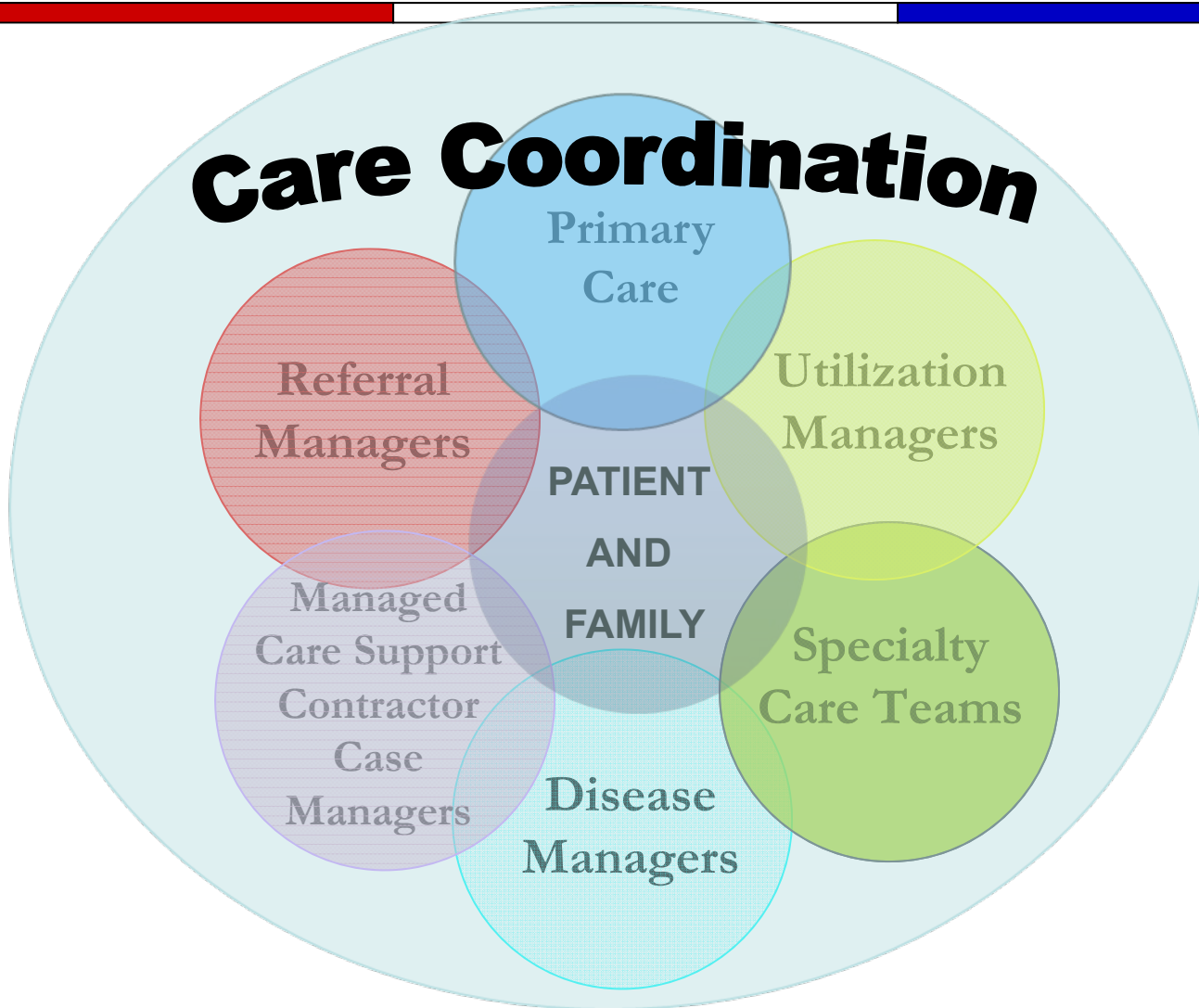


# CARE COORDINATION – INTEGRATING MANAGEMENT





# Medical and Rehabilitative Care





# PARTNERS

- 
- **Military Treatment Facilities:**
    - *Case/Care Managers (DoD)*
    - *Recovery Care Coordinators (DoD)*
    - *Wounded Warrior Advocate (DoD)*
    - *VHA-DoD Seamless Transition Liaisons (VA)*
    - *Certified Clinical Rehabilitation Nurses (VA)*
    - *VBA Counselors (VA)*
  - **VA Polytrauma Rehabilitation Centers and VA Medical Centers:**
    - *OEF/OIF Program Managers and Case Managers (VA)*
    - *Recovery Care Coordinators (DoD)*
    - *Military Liaisons (DoD)*
    - *Transition Patient Advocates (VA)*
    - *Wounded Warrior Advocates (DoD)*
    - *VBA Counselors*
    - *Military Liaisons*
  - **Private Facilities:**
    - *Case/Care Managers*



# CLIENTS



- 
- Average age = 29, range 18-58
  - 67% Active Duty
  - 53% Single
  - 45% Parent as caregiver
  - 62% Outpatient
  - Spokane, WA to Miami, FL



# COMMON PROBLEMS



- 
- Few programs to treat combinations
    - PTSD
    - TBI
    - Substance abuse
    - Chronic pain
  - Effectiveness and treatment success
    - Most anecdotal
  - Program length
  - Multiple providers and communication



# National Resource Directory

Text Size: [AAA](#) Graphics: [High](#) [Low](#) [None](#) [Contact Us](#)

An Online Partnership for Wounded, Ill and Injured Service Members, Veterans, Their Families and Those Who Support Them

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## Welcome to the National Resource Directory

An online partnership of "shared care" providing information on, and access to, services and resources for wounded, ill and injured Service Members and Veterans, their families and families of the fallen, and those who support them from recovery and rehabilitation to community reintegration.

It is maintained by the Departments of Defense, Labor and Veterans Affairs. The information in the Directory is from federal, state and local governmental agencies; veteran service and benefit organizations; non-profit community-based and faith-based organizations; academic institutions, professional associations and philanthropic organizations.

To learn more about the features and capabilities of the National Resource Directory, please [click here](#).

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Six Major Categories:

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- Health
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Auto and housing grants and loans, homebuying, rentals, renovation and assistive adaptations.

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### Suggest A Resource

If you know of a great Web site that should be added to the NRD, you can suggest it by reading the Participation Policy and submitting a Suggest A Resource Form.

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# QUESTIONS



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